



## REFUND POLICY, UNPAID REGISTRATION POLICY, AND FEES IN ARREARS POLICY

### GENERAL

1. For any refund request, a Refund Request Form must be completed and submitted in-person to the Blue Devils FC office by the individual personally who paid the fees and is requesting a refund of same. Refund Request Forms are available at the Blue Devils FC office.
2. Approved refunds will be issued via cheque to the individual who paid the fees.
3. A non-negotiable administration fee of \$250.00 will be charged to process all approved refunds.

### REFUND POLICY

1. If a player withdraws from the Blue Devils FC (hereinafter referred to as "BDFC") for **any reason whatsoever** after 15 days of the season registration start date, there will be **no refund** of any fees including any deposit(s) that had been paid as of the academy membership date and the player will remain responsible for the payment of any outstanding or future fees still owed to the BDFC including any fees due pursuant to the BDFC payment plan.
2. Refunds requested prior to the academy membership date will be processed less the BDFC's administration fee of \$250.00.
3. Subsequent to accepting a place in the Blue Devils program through the registration and payment process, there will be no refund at any point thereafter if a player or parent disagrees with the player's coach, team or tier placement, or team coach replacement.
4. If a player is suspended or expelled at any time, pursuant to the BDFC's policies, rules or Codes of Conduct, there will be no refund of any fees including any deposit(s) paid to date and the player will remain responsible for the payment of any outstanding or future fees still owed to the BDFC including any fees due pursuant to the BDFC payment plan.
5. If a player withdraws from the BDFC due to medical reasons, the Refund Request Form must be received within 14 days from injury/illness and submitted in-person to the BDFC office along with supporting medical documentation from a physician. In such circumstances, a player will receive a partial refund (pro-rated) if the withdrawal occurs before 60 days of the season registration start date. There are no refunds if the withdrawal occurs after 60 days from the season registration start date. Under such circumstances, the player will remain responsible, depending on the timing of the withdrawal, for the payment of any outstanding or future fees still owed to the BDFC including any fees due pursuant to the BDFC payment plan.
6. If any outstanding balance is owed to the BDFC from a player who withdraws for any reason, in accordance with Ontario Soccer policies regarding "members in good standing", the player will not be released from the BDFC and will not be free to register with any other Club or Academy until that balance has been paid.
7. All NSF cheques are subject to a \$50.00 administration fee.

## **CAMPS & CLINICS REFUND POLICY**

1. There will be no refund of registration fees that are received within two weeks prior to the commencement of any camps or clinics.
2. Refunds requested more than two weeks prior to the commencement of any camps or clinics will be subject to a \$100.00 administration fee.

## **TRAVEL REFUND POLICY**

There will be no refund of any fees for provincial tournaments, festivals or other provincial events. Out-of-province tournaments, festivals and events will only be refunded upon receipt of a Refund Request Form that is received no less than seven (7) days prior to travel along with supporting medical documentation from a physician. The Refund Request Form must be submitted in-person to the Blue Devils FC office. There will be no refund of any fees for international tournaments, festivals and events i.e. Dallas, Las Vegas, England unless that players spot can be filled by another player on the roster. Approved refunds are subject to a \$250.00 administration fee.

## **UNPAID REGISTRATION POLICY**

The Blue Devils FC issues registration invitations in advance of the commencement of the annual program start date, offering players/parents time to review their invitation. If registration has not been received 30 days prior to the academy membership date, players are notified and subsequently removed from consideration for the program.

## **FEES IN ARREARS POLICY**

If a player's fees are in arrears more than four (4) weeks the Blue Devils FC will suspend training and game play until arrears are paid and the player account is in good standing.

## **CIRCUMSTANCES OF FORCE MAJEURE**

If there is any cancellation, modification, suspension, postponement, delay or shortening of any Blue Devils soccer programs, events or travel due to any causes beyond BDFC's reasonable control, such as an event or circumstance of force majeure, BDFC is not liable or responsible to provide any refunds. A force majeure event or circumstance is beyond the reasonable control and without the fault or negligence of BDFC. A force majeure event or circumstance may include, but is not limited to the following: acts of God, radiation or contamination, pressure waves, earthquakes, field closures, labour disputes, strikes, riot, war, COVID-19, diseases, pandemics, epidemics, plague, natural disasters, floods, fires, severe/adverse weather conditions, travel bans, governmental acts, interventions or regulations.

